

Water Service

The recommended procedure to discontinue your water service is to turn the water supply off inside the home at the shut off or valve closest to the point of the water service line entering the structure.

If your home does not have a main shut off inside the structure, contact the Danville Borough Water Treatment Plant to request the water shut off at the curb box. The number to call is 570-275-1070, there is someone available 24/7 to assist you.

DO NOT shut off your water service at the curb box. The curb box is the property of the Municipal Authority and may only be accessed by employees.

If you do not have a main shut off inside the home, you may want to consider installing one. It can be quite helpful in other situations such as the replacement of a water heater or any other water distribution repair/replacement.

Other tips offered by the Water Plant Superintendent are to be sure to anchor any water heaters or fuel tanks which could become buoyant in a flooding event.

Gas Service

Representatives from UGI have offered the following advice;

A UGI customer does not have the authority to utilize the house meter as a shut off. If you wish to discontinue gas service it is recommended to do so at each individual appliance.

Customers experiencing an emergency can call UGI's regular phone numbers for UGI Gas, UGI Penn Natural Gas and UGI Electric (800-276-2722) and UGI Central Penn Gas (800-652-0550).

Another reminder:

Customers and individuals who smell an odor of gas are reminded they should leave the building and call UGI or 911 from an outside phone.

Before cleaning debris, digging on your property or to locate underground natural gas lines and other underground utility lines, call 811, the nationwide "Call Before You Dig" number.

Disconnecting Utilities for Flood Readiness

The information in this brochure is intended to provide the residents of the Borough of Danville with recommended procedures for discontinuing or securing utility services prior to a flooding event. All enclosed information has been obtained directly from the entities providing the service.

Please direct any questions you may have regarding this brochure to:

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570-275-3091 x 1

Danville Borough Municipal & Utility Contacts

Administrative Offices 570-275-3091
Street Department 570-275-4600
Wastewater Treatment 570-275-2731
Water Treatment 570-275-1070
PPL..... 1-800-342-5775
UGI 1-800-276-2722 or 1-800-652-0550